**Order stacking to two different projects not allowed**

|  |  |  |
| --- | --- | --- |
| Date | Updated by | Reviewed by |
| 27/11/2017 | Offshore Chandigarh Team |  |
|  |  |  |

# Issue

ICORE Error: Order Component: Order stacking to two different projects not allowed for AVPN Domestic, MIS, MVL or OEW orders on SiteId - 2852569

# Resolution Steps

1. Check if there is pending order for any previous order

select \* from workflow\_dba.lpp\_order w where w.order\_entity\_id in ('2852569');

1000766911                                         SalesOrderNumber         VR16183873        SiteId    2852569                                158387                  AVPN    Completed                                         USRP     9/21/2016 10:24:09 AM 11/22/2017 3:32:38 PM

1000766912         1000766911         SalesOrderNumber         VR16183873        SiteId    2852569 10359906           158387                  AVPN    Completed         NewStart             USRP     9/21/2016 10:24:09 AM 11/22/2017 3:32:38 PM

select \* from workflow\_dba.lpp\_order w where w.external\_parent\_order\_value = 'VR16183873';

1000766911                                         SalesOrderNumber         VR16183873        SiteId                    2852569                                158387                  AVPN    Completed                             USRP 9/21/2016 10:24:09 AM 11/22/2017 3:32:38 PM

1000766912         1000766911         SalesOrderNumber         VR16183873        SiteId                    2852569    10359906                158387                  AVPN    Completed         NewStart  USRP 9/21/2016 10:24:09 AM 11/22/2017 3:32:38 PM

1000766913         1000766911         SalesOrderNumber         VR16183873        ConnectionId     12841478  10359907                158387                  AVPN    Completed         NewStart  USRP 9/21/2016 10:24:09 AM 10/10/2016 5:51:22 PM

Base on above transaction modified on 11/22/2017 3:32:38 PM and there is no pending transaction.

select ots.\* from workflow\_user.order\_task\_state ots where ots.order\_version\_id=(select max(order\_version\_id) from workflow\_user.order\_version where order\_id=1000766912 ) order by status\_date desc;

17117858             1383352                Cutover Completed         ServiceProvisioning                                                                         11/22/2017 3:32:43 PM 9/21/2016 10:24:14 AM 11/22/2017 3:32:43 PM workflow             al216t

17117857             1383352                Cutover Completed         DesignAndAssign                                                                             11/22/2017 3:32:34 PM 9/21/2016 10:24:14 AM 11/22/2017 3:32:34 PM workflow             al216t

17117849             1383352                DesignAndAssign             Completed                         DesignAndAssign                             9/21/2016 10:30:06 AM 9/21/2016 10:24:26 AM 9/21/2016 10:30:06 AM LPPWF                  LPPWF

This is old order where I can not locate old error message. However, Abhilash retriggered Cutover (al216t).

1. After completing Cutover, ask USRP to trigger order from USRP.

